Call, Click to Ensure Safe, Smart Digging

One Call/811, a Common Ground Alliance initiative, is a nationwide, easily accessible resource for digging safely. Calling 811 before any excavation begins, notifies the local One Call Center to start the process of identifying and marking buried utility lines in the area, thereby, preventing the damage, service disruption, serious injuries, potential fines and costly repairs that can result from not knowing where they are.

The phone number and process are the same, but specifics about each One Call Center vary by state, as shown in the directory, below. Based on information at the official website – call811.com – and further research, details include program name and website for each state's One Call Center (or multiple centers, in some cases), and rules about the minimum amount of advance notice required and how long marks placed at the dig site are valid.

In addition, a Web Ticket Entry system offers excavators, contractors and other professionals an online/remote option – versus calling 811 – for submitting locate requests, as well as searching, tracking, updating and other functions.

While the One Call program covers all of North America, calling 811 (in-state) actually only works in the U.S. Please note the individual phone numbers for Canada territories listed at the end of the directory.

**ALABAMA**
Alabama 811: al811.com
Web Ticket Entry: geocall.al811.com/geocall/portal
Advance Notice: 2 working days
Marks Valid: 14 calendar days

**ALASKA**
Alaska DigLine, Inc: 811ak.com
Web Ticket Entry: ticket.akonecall.com
Advance Notice: 2 business days:
10 business days in remote locations

**ARIZONA**
Arizona 811: arizona811.com
Web Ticket Entry: exactx.arizona811.com
Advance Notice: 2 working days
Marks Valid: 15 working days

**ARKANSAS**
Arkansas 811: arkonecall.com
Web Ticket Entry: geocall.arkonecall.com/geocall/portal
Advance Notice: 2 working days
Marks Valid: Generally, 20 working days from date of issue.

**CALIFORNIA**
Underground Service Alert
Northern California: usanorth811.org
Web Ticket Entry: Select “Get A Ticket” in the “Contractor” section of the home page
Southern California: digalert.org
Web Ticket Entry: digalert.org/direct/Advance Notice: 2 working days
Marks Valid: While marks are reasonably visible with valid ticket (28 days)

**COLORADO**
Colorado 811: colorado811.org
Web Ticket Entry: idig811.co811.org/colorado/contractor.html
Advance Notice: 2 business days
Marks Valid: 30 days

**CONNECTICUT**
Call Before You Dig: cbyd.com
Web Ticket Entry: Select “E-Ticket Login” on home page
Advance Notice: 2 working days

**DELAWARE**
Miss Utility of Delmarva: missutilitydelmarva.com
Web Ticket Entry: Select “Ticket Search & Status Check” on home-page menu, then “Excavators” in “Internet Ticketing ITIC” section
Advance Notice: 2 business days
Marks Valid: 10 business days

**DISTRICT OF COLUMBIA**
District One Call: missutility.net
Web Ticket Entry: Select “Excavators” in “Internet Ticketing ITIC” on home page
Advance Notice: 2 business days
Marks Valid: 15 business days

**FLORIDA**
Sunshine 811: sunshine811.com
Web Ticket Entry: my.sunshine811.com
Advance Notice: 2 business days
Marks Valid: 30 calendar days

**GEORGIA**
Utilities Protection Center, Inc: georgia811.com
Web Ticket Entry: my.ga811.com
Advance Notice: 48 hours
Marks Valid: 30 calendar days

**HAWAII**
Hawaii One Call Center: calbeforeyoudig.org (select Hawaii)
Web Ticket Entry: hi.itic.occinc.com
Advance Notice: 5 working days
Marks Valid: 28 calendar days

**IDAHO**
Dig Line, Inc: digline.com
Web Ticket Entry: Select “Request a Locate” on home page
Password, Inc: passwordinc.com
Web Ticket Entry: Select “Send a Dig Ticket” from home-page menu
Advance Notice: 2 business days
Marks Valid: 3 weeks

**ILLINOIS**
Julie, Inc: illinois1call.com
Web Ticket Entry: Select “Submit A Request Online” on home page
Digger-Chicago Utility Alert Network: ici.cityofchicago.org/Digger
Advance Notice: 2 working days
Marks Valid: 28 calendar days

**INDIANA**
Indiana 811: indiana811.org
Web Ticket Entry: Select “Professional Excavators” on home page, then “Web Ticket Entry”
Advance Notice: 2 working days
Marks Valid: 20 days

**IOWA**
Iowa One Call: iowaonecall.com
Web Ticket Entry: ia.itic.occinc.com
Advance Notice: 2 working days
Marks Valid: 20 calendar days from notice date

**KANSAS**
Kansas One-Call System, Inc: kansasonecall.com
Web Ticket Entry: ks.itic.occinc.com
Advance Notice: 2 working days
Marks Valid: 15 calendar days

**KENTUCKY**
Kentucky 811: kentucky811.org
Web Ticket Entry: Select “Professional Excavators” on home page, then “Web Ticket Entry”
Advance Notice: 2 working days
Marks Valid: 21 days

**LOUISIANA**
Louisiana One Call System: louisiana811.com
Web Ticket Entry: la.itic.occinc.com
Advance Notice: 2 business days
Marks Valid: 20 calendar days

**MAINE**
Maine Dig Safe System, Inc: digsafe.com
Web Ticket Entry: Select from “Quick-Ticket” dropdown on home-page menu
Advance Notice: 3 business days
Marks Valid: 60 days

**MARYLAND**
District One Call: missutility.net
Web Ticket Entry: Select “Excavators” in “Internet Ticketing ITIC” on home page
Advance Notice: 2 business days
Marks Valid: 12 business days
MASSACHUSETTS
Dig Safe System, Inc: digsafe.com
Web Ticket Entry: Select from “Quick-Ticket” dropdown on home-page menu
Advance Notice: 3 business days
Marks Valid: Indefinite

MICHIGAN
Miss Dig System, Inc: missdig.org
Web Ticket Entry: Select “Excavators” on home page
Advance Notice: 72 hours
Marks Valid: 21 days, if digging started within 14 days

MINNESOTA
Gopher State One Call: gopherstateonecall.org
Web Ticket Entry: mn.itic.occinc.com
Advance Notice: 48 hours
Marks Valid: 14 calendar days

MISSISSIPPI
Mississippi 811: ms811.org
Web Ticket Entry: geocall.ms811.org/geocall/portal
Advance Notice: 2 working days
Marks Valid: Ticket valid for 14 calendar days

MISSOURI
Missouri One Call System: mo1call.com
Web Ticket Entry: mo.itic.occinc.com
Advance Notice: 2 working days
Marks Valid: As long as visible

MONTANA
Utilities Underground Location Center: montana811.org
Web Ticket Entry: mt.itic.occinc.com
Advance Notice: 2 business days
Marks Valid: 30 days

NEVADA
USA North 811: usanorth811.org
Web Ticket Entry: Select ‘Get a Ticket’ in ‘Contractor’ section of home page
Advance Notice: 2 working days
Marks Valid: 28 calendar days or when no longer reasonably visible

NEW HAMPSHIRE
New Hampshire Dig Safe System, Inc: digsafe.com
Web Ticket Entry: Select from ‘Quick-Ticket’ dropdown on home-page menu
Advance Notice: 3 business days
Marks Valid: 30 days

NEW JERSEY
New Jersey One Call: nj1-call.org
Web Ticket Entry: nj1-call.org/itic/
Advance Notice: 3 business days
Marks Valid: 45 business days

NEW MEXICO
NM 811: nm811.org
Web Ticket Entry: geocall.nm811.org/geocall/portal
Advance Notice: 2 working days
Marks Valid: 10 working days

NEW YORK
Dig Safely New York: digsafelynewyork.com
Web Ticket Entry: digsafelynewyork.com/excavators
New York 811: newyork-811.com
Web Ticket Entry: ny.itic.occinc.com/
Advance Notice: 2 working days
Marks Valid: 10 working days

NEW YORK
Dig Safely New York: digsafelynewyork.com
Web Ticket Entry: digsafelynewyork.com/excavators
New York 811: newyork-811.com
Web Ticket Entry: ny.itic.occinc.com/
Advance Notice: 2 working days
Marks Valid: 10 working days

NORTH CAROLINA
North Carolina 811: nc811.org
Web Ticket Entry: nc811.org/remote-ticket-entry/html
Advance Notice: 3-12 working days
Marks Valid: 15 working days

NORTH DAKOTA
North Dakota One Call: ndonecall.com
Web Ticket Entry: nd.itic.occinc.com
Advance Notice: 24 hours
Marks Valid: 21 calendar days from start time on ticket

OHIO
Ohio 811: oups.org
Web Ticket Entry: oups.org/dig
Advance Notice: 48 hours
Marks Valid: As long as visible

OKLAHOMA
Oklahoma One-Call System, Inc: okie811.org
Web Ticket Entry: geoappv3.okie811.org/geocall/portal
Advance Notice: 48 hours
Marks Valid: 10 business days, depending on visibility

OREGON
Oregon Utility Notification Center: digsafelyoregon.com
Web Ticket Entry: Select ‘Professional Excavators/Online Locate Request’ on home page
Advance Notice: 2 days
Marks Valid: Life of the project

PENNSYLVANIA
Pennsylvania One Call System, Inc: pa1call.org
Web Ticket Entry: Select ‘Professional Excavators’ on home page
Advance Notice: 3–10 business days (construction phase); 10–90 business days (design phase)
Marks Valid: As long as equipment is onsite

RHODE ISLAND
Rhode Island Dig Safe System, Inc: digsafe.com
Web Ticket Entry: Select from “Quick-Ticket” in “Contractor” section of home page
Advance Notice: 24 hours
Marks Valid: 60 days

SOUTH CAROLINA
South Carolina 811: sc811.com
Web Ticket Entry: geocall.sc1pups.org/geocall/portal
Advance Notice: 3 business days
Marks Valid: 15 working days

SOUTH DAKOTA
South Dakota 811: sdonecall.com
Web Ticket Entry: sdgc.southdakota811.com/geocall/portal
Advance Notice: 48 hours
Marks Valid: 21 working days, providing marks are visible

TENNESSEE
Tennessee 811: tnonecall.com
Web Ticket Entry: tn.ticketentry.korterraweb.com
Advance Notice: 2 working days
Marks Valid: 15 calendar days

TEXAS
Texas 811: texas811.org
Web Ticket Entry: Select from "Quick-Ticket" dropdown on home-page menu
Advance Notice: 48 hours
Marks Valid: 60 days

UTAH
Blue Stakes of Utah 811: bluestakes.org
Web Ticket Entry: bluestakes.org/remote-access/
Advance Notice: 2 business days
Marks Valid: 14 calendar days

VERMONT
Vermont Dig Safe System, Inc: digsafe.com
Web Ticket Entry: Select from “Quick-Ticket” dropdown on home-page menu
Advance Notice: 48 hours
Marks Valid: 60 days

VIRGINIA
Virginia 811: va811.com
Web Ticket Entry: Select “Request Markings” under Step 1 on home page, then “Contractor”
Advance Notice: 48 hours
Marks Valid: 15 working days

WASHINGTON
Washington Call Before You Dig: callbeforeyoudig.org
Select Washington
Web Ticket Entry: wa.itic.occinc.com
Advance Notice: 2 business days
WEST VIRGINIA
West Virginia 811: wv811.com
Web Ticket Entry: wvqc.texas811.org/geocall/portal
Advance Notice: 2 days

WISCONSIN
Diggers Hotline, Inc: diggershotline.com
Web Ticket Entry: diggershotline.com/proportal-contractors
Advance Notice: 3 working days
Marks Valid: Length of project, if maintained

WYOMING
One Call of Wyoming: onecallofwyoming.com
Web Ticket Entry: Select “Web Ticket Form” on home page
Advance Notice: 2 business days
Marks Valid: 14 business days

CANADA
Please note that the number shown, not 811, must be used to notify the One Call Center by phone.

ALBERTA
Alberta One Call Corporation (800) 242 3447, albertaonecall.com
Web Ticket Entry: Select “Submit A Locate Request” under “Contractors” on home-page menu
Advance Notice: 3 working days; 5 working days for major projects
Marks Valid: 30 calendar days, subject to certain conditions

BRITISH COLUMBIA
BC One Call: (800) 474-6886, bc1c.ca
Web Ticket Entry: Select “Contractors” in home-page menu
Advance Notice: 3 working days
Marks Valid: 30 calendar days, providing excavation started within 14 calendar days of ticket request date

MANITOBA
Click Before You Dig MB: (800) 940-3447, clickbeforeyoudigmb.com
Web Ticket Entry: Select “Submit a Locate Request” on home page
Advance Notice: 3 working days

ONTARIO
Ontario One Call: (800) 400-2255, ontarioonecall.ca
Web Ticket Entry: Select “Request a Locate” on home page, then “Contractor” “Login” or “Register”
Advance Notice: 5 business days
Marks Valid: 30 calendar days in most cases

QUEBEC
Info Excavation: (800) 663-9228, info-ex.com
Advance Notice: 3 working days
Marks Valid: 30 calendar days

SASKATCHEWAN
Sask 1st Call: (866) 828-4888, Sask1stcall.com
Web Ticket Entry: Select “Request Online” on home page, then “Contractor”
Advance Notice: 3 business days (regular requests); 5 business days for projects
Marks Valid: 10 working day

Complied by Contributing Editor
Cathy Schmermund

Article copyright © 2020 by Gulf Energy Information. All rights reserved. Printed in the US.
Not to be distributed in electronic or printed form, or posted on a website, without express written permission of copyright holder.